



Merethis Enhances Its Open Source Solution for Enterprise Analytics with BIRT iHub

Founded in 2005, Merethis is the publisher of the Centreon software suite, for measuring performance and monitoring infrastructure and business applications. Offered in both open source and enterprise versions, it has more than 50,000 users worldwide.

For Merethis, data collection and utilization are two separate business operations. While Merethis excels at collecting system infrastructure data, distributing that information to decision makers for their use is not their core business. That business intelligence (BI) functionality led Merethis to Actuate. They were using Open Source BIRT, and needed to expand and improve the quality and features of reports, and equip customers with additional analytical tools.

Challenge

- Measuring the availability and capacity of infrastructure and tracking that over time, improving usage, distribution and control of data, while ensuring seamless application integration.
- Responding to rapidly changing customer requests for additional functionality beyond static reports from Open Source BIRT, to offer a new level of interactivity and customization, enabling customers to produce real-time operational reports on their own.

Solution

- BIRT iHub offered a scalable solution, with continuous support from Actuate and contributions from the BIRT community.
- Integration of Actuate BIRT iHub produced customizable dashboards and interactive reporting, enabling Merethis customers to gain insights from their data.

“Our partnership with Actuate enables us to provide dynamic reporting tools that our customers can customize according to their specific needs.”

Mat Sugumaran, BI Product Manager, Merethis

Key Benefits

- With the most interactive BI solution of its kind on the market, Merethis has seen rapid, continuing growth in its customer base.
- User autonomy empowers customers with as much independence as possible, enabling individuals and groups to create, customize and export their own visualizations as needed.
- Easier-to-maintain tracking and more efficient organization of customer data enhances the value of its Centreon software.

Actuate – The BIRT Company™

Actuate provides software to more than three million BIRT developers and OEMs who build scalable, secure solutions that save time and improve brand experience by delivering personalized analytics and insights to over 200 million of their customers, partners and employees. Actuate founded and supports BIRT – the open source IDE – and develops BIRT iHub™ – the world-class deployment platform – to significantly improve productivity of developers working on customer facing applications. Actuate is headquartered in Silicon Valley with more than 5,000 enterprise customers in financial services, technology and government. Visit actuate.com and developer.actuate.com.

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